

GENERAL TERMS AND CONDITIONS

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- The treatment must be started within 30 days from receipt of the product;
- Refinement must not be requested before the “Minimum Time” or after the “Maximum Time”; both terms are defined as follows:
 - **Minimum Time:** “date of receipt of the goods + 30 days + 10 days × the higher number of aligners between the two arches.”
Example: A case of 25 aligners (10U / 15L) received on 1/4/YYYY, the Time Limit is 180 days (30 days + 10 days × 15 = 180) from the date of receipt, therefore 28/09/YYYY.
 - **Maximum Time:** “date of receipt of the goods + 30 days + 21 days × the higher number of aligners between the two arches.”
Example: A case of 25 aligners (10U / 15L) received on 1/4/YYYY, the Maximum Time is 315 days (30 days + 21 days × 15 = 315) from the date of receipt, therefore 10/02/YYYY.
- The aligners must have been used by the patient in compliance with the instructions for use included in the package.
- The analysis conducted by SIA Orthodontic Manufacturer srl, following the refinement request, must confirm that the aligners have been used as prescribed by the clinician and within the indicated timeframes (no less than 18 hours per day).

SIA ORTHODONTIC MANUFACTURER SRL

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